

Assessed values
 Reference values

Billing Accuracy

	Granite State (electric)		
	System Level	Company Level	
Jul-2012			99.44%
Jun-2012			99.48%
May-2012			99.53%
Apr-2012			99.59%
Mar-2012			99.66%
Feb-2012			99.67%
Jan-2012			99.63%
Dec-2011			99.69%
Nov-2011			99.62%
Oct-2011			99.64%
Sep-2011			99.48%
Aug-2011			99.63%
12 mo avg			99.59%
Goals:			
Pre Day N - Report			99.00% (12 mo rolling)
Pre Day N - Review & Set-Aside			98.00% (12 mo rolling)
Post Day N - Report			99.00% (12 mo rolling)
Post Day N - Review & Set-Aside			96.00% (12 mo rolling)

Estimated Bills

	Granite State (electric)		
	System Level	Company Level	
Jul-2012			1.95%
Jun-2012			1.48%
May-2012			1.34%
Apr-2012			1.09%
Mar-2012			1.14%
Feb-2012			0.98%
Jan-2012			1.10%
Dec-2011			1.05%
Nov-2011			1.20%
Oct-2011			1.33%
Sep-2011			1.51%
Aug-2011			1.64%
12 mo avg			1.32%
Goals:			
Pre Day N - Report			1.30% (12 mo rolling)
Pre Day N - Review & Set-Aside			1.80% (12 mo rolling)
Post Day N - Report			1.50% (12 mo rolling)
Post Day N - Review & Set-Aside			2.00% (12 mo rolling)

Bills with exceptions

	Granite State (electric)		
	System Level	Company Level	
Jul-2012	0.85%	0.85%	
Jun-2012	0.90%	0.90%	
May-2012	0.82%	0.82%	
Apr-2012	0.74%	0.73%	
Mar-2012	0.80%	0.67%	
Feb-2012	0.74%	0.60%	
Jan-2012	0.73%	1.61%	
Dec-2011	0.85%	0.67%	
Nov-2011	0.70%	not available	
Oct-2011	0.76%	not available	
Sep-2011	0.79%	not available	
Aug-2011	0.72%	not available	
12 mo avg	0.78%	not available	
Goals:			
Pre Day N - Report	0.80%		(12 mo rolling)
Pre Day N - Review & Set-Aside	1.00%		(12 mo rolling)
Post Day N - Report		Average + 20%	(TSA period)
Post Day N - Review & Set-Aside		Average + 40%	(TSA period)